## **WEST Search History**

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DATE: Sunday, August 12, 2007

Hide?	<u>Set</u> <u>Name</u>	Query	<u>Hit</u> Count
	DB=PG	PB, USPT, USOC, EPAB, JPAB, DWPI, TDBD; PLUR=YES; OP=OR	
	L13	L2 and 19 and 112	0
	L12	director\$3 and assistan\$4 and (transcript\$4 or transcrib\$3) and (query or queries) and database	631
	L11	director\$3 and assistan\$4 and (transcipt\$4 and transcrib\$3) and (query or queries) and database	0
	L10	(704/270).ccls. or (704/275).ccls. or (704/277).ccls. or (379/218.01).ccls. or (379/218.02).ccls.	3704
	L9	18 and (locale or location or geograph\$5)	1421
	L8	L4 and connect\$4 and automat\$6	1659
	L7	L6 and (locale or location or geograph\$5)	30
	L6	L5 and (telephone near5 list\$4)	30
	L5	L4 and (transcipt\$4 or transcrib\$2)	63
	L4	L3 and (caller or user)	2185
	L3	director\$3 near5 assistan\$4	2493
	L2	L1 and ((store or storing or stored or stores) near10 request near10 telephone near10 number)	58
	L1	telephon\$3 and number and database and ((speech or voice or vocal) near10 recogni\$)	17347

END OF SEARCH HISTORY

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- Search Results Record(s) 1 through 58 of 58 returned. 1. 20070130313. 13 Nov 06. 07 Jun 07. Queuing system, method and computer program. King; Matt. 709/223; G06F15/173 20060101 2. 20070073696. 28 Sep 05. 29 Mar 07. Online data verification of listing data. Reynar; Jeff, et al. 707/9; G06F17/30 20060101 3. 20070072591. 25 Sep 06. 29 Mar 07. Enhanced directory assistance system and method including location search functions. McGary; Faith, et al. 455/414.1; H04Q7/38 20060101 4. 20070036291. 28 Jul 05. 15 Feb 07. Technique for voice email messaging in providing an information assistance service. Graham; Andrew P., 379/88.13; H04M11/00 20060101 5. 20060073815. 12 Aug 05. 06 Apr 06. Enhanced directory assistance system with download features. Pines; Robert, et al. 455/414.1; 455/466 H04Q7/38 20060101 6. 20060072734. 11 Aug 05. 06 Apr 06. System and method for preferred provider services in an enhanced directory assistance system. Baumeister; Christine, et al. 379/218.01; H04M3/42 20060101 7. 20060010200. 04 Mar 05. 12 Jan 06. Handling an audio conference related to a text-based message. Mousseau; Gary Philip, et al. 709/204; G06F15/16 20060101 8. 20050246429. 29 Oct 04. 03 Nov 05. Information services by means of a telecommunications web site. Greve, Matthias. 709/219; G06F015/16. 9. 20050220289. 31 May 05. 06 Oct 05. Methods and apparatus for providing telephone support for internet sales. Reding, Craig L., et al. 379/265.09; 379/210.01 H04M003/00 H04M005/00 H04M003/42. 10. 20050207560. 22 Mar 04. 22 Sep 05. Technique for generating and managing a personal dialing queue. Speight, Russell W., 379/266.07; 379/218.01 H04M003/00 H04M005/00 H04M003/42. 11. 20050129208. 31 Jan 05. 16 Jun 05. Method for providing enhanced directory assistance upon command using out-of-band signaling. McGrath, Adam J., et al. 379/218.01; H04M003/42. 12. 20050117724. 01 Feb 05. 02 Jun 05. Telephone call dialling. Beer, Leon De. 379/114.01; 379/114.19 379/114.2 H04M015/00. 13. 20050009567. 07 Jul 03. 13 Jan 05. One button access to network services from a remote control device. Holmes, David W., 455/563; 455/411 455/556.2 H04B007/00. 14. 20040190707. 31 Mar 03. 30 Sep 04. Technique for providing information assistance while maintaining connection information anonymity. Ljubicich, Philip A., 379/218.01; 455/466 H04M003/42 H04Q007/20. 15. 20040184593. 27 Jan 04. 23 Sep 04. Technique for effectively providing concierge-like services in a directory assistance system. Elsey, Nicholas J., et al. 379/218.01; H04M003/42. 16. 20040166832. 02 Jan 04. 26 Aug 04. Directory assistance with multi-modal messaging. Portman, Eric A., et al. 455/412.1; 379/215.01 455/414.1 704/E15.04 704/E15.047 707/E17.032 H04M003/42.
- service. Henry, Gary E.. 379/266.02; 379/265.05 H04M003/00 H04M005/00. 8/12/07

17. 20040161097. 14 Feb 03. 19 Aug 04. Technique for providing information assistance including a concierge-type

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Record List Display Page	e 2 of 4
18. 20040161093. 11 Feb 04. 19 Aug 04. Method and apparatus for monitoring telephonic members and providirectory assistance. Cox, Patrick M., et al. 379/218.01; 379/207.02 H04M003/42.	ding
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26. 20020154748. 31 Jul 01. 24 Oct 02. Technique for returning calls in response to received messages. Powel Peter, et al. 379/88.22; H04M001/64.	ll, A.
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52. <u>6266690</u> . 27 Jul 99; 24 Jul 01. Enhanced service platform with secure system and method for subscriber profile customization. Shankarappa; Vijay, et al. 709/202; 370/351 370/385 455/461 707/1 707/10 707/100 707/200 709/203 709/227 709/229. G06F015/16.
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54. <u>6169799</u> . 02 Feb 98; 02 Jan 01. Method and apparatus for automatic <u>telephone</u> area-code dialing. McIntosh; P. Stuckey. 379/355.01; 379/354 379/357.05. H04M001/00.
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Term	Documents
STORE	949712
STORES	926569
STORING	1465325
STORINGS	57
STORED	2657885
STOREDS	14
STORES	926569
STORE	949712
REQUEST	594064
REQUESTS	284611
TELEPHONE	820872
(L1 AND ((STORE OR STORING OR STORED OR STORES) NEAR10 REQUEST NEAR10 TELEPHONE NEAR10 NUMBER)).PGPB,USPT,USOC,EPAB,JPAB,DWPI,TDBD.	58

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